Transforming Primary Care in Enfield

- 1. The framework for transformation
- 2. How we will build the transformation programme
- 3. Mobilising Enfield to deliver

The roles in developing and delivering transformation – working together to drive sustainable change

Wider Stakeholders

Provide clarity of purpose and priorities

Lead and enable cohesive and effective change

Hold to account

Enfield CCG & Localities

Coordinate
Lead and enable change
Enable delivery
Monitor progress and quality
Secure funding

General Practice & Networks

Identify and agree what needs to improve

Take ownership of priorities

Drive and deliver priorities and improvements

Patient

Accessible care
Proactive care
Co-ordinated care
Better information to manage
expectations



The framework: four priorities

1 Primary care development



Reducing variation and improving IT, estates and workforce

2 Network development



Supporting networks to become accountable organisations and deliver services to locality populations

3 Locality commissioning



Improving commissioning performance and outcomes for patients, including referral and medicines optimisation; Identify areas for service redesign

4 Joint co-commissioning



Implementing the Commissioning Strategic Framework, overseeing the management of GP contracts, performance and developing new models of care

Timeline - how we will build and agree the Transformation Programme

Programme						
	Develop Draft Transformation Framework	Share with Key Stakeholders	Agree Transformation Framework	Develop Strategy and delivery plan	Engage on Strategy	Approve strategy and delivery plan
When	Sept 2015	Sept – Oct 2015	Oct 2015	Oct – Nov 2015	Nov – Dec 2015	February 2016
What and how	 Agree scope and objectives of Programme Agree the key deliverables that will drive the change Agree where support is needed to accelerate 	 10,14,17/9 – Locality Commissionin g meetings 8/10 and 22/10 PLT meetings 30/09 – GP Quality Improvement Sub-Group 04/11 – GP Member event 	• 26/10 - Enfield LMC	 28/10 GP Quality Improvement Sub-Group 4/11 GP Engagement Event 16/19/26/11 Locality Commissionin g Business meetings 30/11 Enfield LMC 	 03/12 Practice Managers Forum 10/12 Health Improvement Programme Partnership Board 10/12 HWBB Board 23/12 Executive Committee 	Launch programme following GB development seminar and GB approval February 2016 - March 2017 (14 months transformation programme)

The Patient Offer (summary)

- Your practice will be open during routine hours of 8 am 6.30 pm Mondays Fridays
- You will have a choice of appointment including flexible length of appointment time appropriate to your needs – named/same doctor for continuity of care or with a GP/Nurse for rapid access for urgent problems
- You will have access to extended opening hours of 8 am 8 pm 7 days a week across Enfield
- You will only need to make one contact to make an appointment in person/by phone or on-line
- You will have on-line access to view your medical record, order repeat prescriptions and make appointments
- You will have access to a greater range of services nearer home, reducing the need to travel to hospital
- You will be expected to self care and purchase medicine over the counter where this
 is available
- You will be prescribed the most clinically and cost effective medicine
- You will received care in safe and suitable premises that support your well-being
- Your practice will identify patients who would benefit from co-ordinated health and social care with a named clinician and will proactively review you on a regular basis
- Clinicians across local health and social care will have access to a sub-section of your medical record to provide seamless and co-ordinated care